

# **Terms & Conditions**

These terms and conditions apply to all services provided by Jess Wilson Makeup Artist. When booking your appointment, you are agreeing you have read and understood these terms and conditions.

## **BOOKING AN APPOINTMENT:**

You can contact me via email/ phone to book a makeup appointment. Once the booking has been successfully made, you will receive an email with important information and consent form that must be filled in to secure your appointment. I will include all information needed for your appointment in this email.

#### **DEPOSITS:**

deposits are required for all makeup applications. A set deposit of £10 must be paid within 24 hours of booking confirmation through bank transfer to secure your time slot. If the deposit is not paid, I will not be able to keep your appointment and it will be offered to others waiting.

#### **CANCELLATIONS:**

If, for any reason you need to cancel your appointment, please contact me as soon as possible. If you cancel, the deposit will be kept as it is non-refundable and non-transferable. If you cancel your booking within 48 hours of your appointment, you will be required to cover the full cost of the service agreed.

## **PAYMENT:**

The deposit price will be subtracted of your final total. The rest of the payment must be paid on the day by CASH.

# **HEALTH AND HYGENE:**

It is vital that you make me aware of any allergies/ medical conditions prior to your appointment (these details can be provided in the booking/ consent form). Also, please mention anything contagious, such as flu, cold or rash. Please understand that if you have any of these conditions, the service will not be performed as to not put myself, and others at risk. As it is a client's responsibility to make me aware of any allergies, conditions or illnesses, I will not be held responsible for any reactions.

## **COVID:**

It is my priority to make my makeup appointments COVID-19 safe. To ensure this, I will thoroughly clean all work areas, products, and brushes, and wear a face covering throughout the appointment. By booking an appointment, you are agreeing that:

You have not been in contact with anyone with COVID-19 in the last 14 days.

You have not had any COVID-19 symptoms within the last 14 days.